



## PECB Certified ISO 37500 Outsourcing Manager

Understand the fundamental principles and concepts of Outsourcing based on ISO 37500

### Why should you attend?

ISO 37500 Outsourcing Manager training enables you to gain a thorough understanding of the core principles of outsourcing based on ISO 37500. During this training course, you will also acquire the necessary knowledge to support an organization in defining the outsourcing actors and their roles in outsourcing lifecycle and governance.

After understanding all the necessary concepts of Outsourcing, you can sit for the exam and apply for a “PECB Certified Outsourcing Manager” credential. By holding a PECB Outsourcing Manager Certificate, you will be able to demonstrate that you have the practical knowledge and professional capabilities to manage outsourcing activities.



## Who should attend?

- Managers or consultants seeking to prepare and support an organization in outsourcing their activities
- Stakeholders engaged in outsourcing arrangements based on ISO 37500
- Individuals responsible for outsourcing within an organization
- Expert advisors in outsourcing
- Individuals involved in outsourcing tasks

## Course agenda

Duration: 3 days

### Day 1 | Fundamental Outsourcing Principles and Outsourcing Governance

- Course objective and structure
- Framework and standards
- Principles of outsourcing
- Outsourcing lifecycle explained
- Outsourcing governance
- Audit
- Outsourcing strategy analysis

### Day 2 | The procurement lifecycle from requirements to supplier selection

- Risk management
- Business case for outsourcing
- Initiating the project
- Initiation and selection
- Transition

### Day 3 | The procurement lifecycle from monitoring to closure and Certification Exam

- Deployment
- Delivering value
- Exit, termination, migration
- Competence and evaluation of outsourcing managers
- Closing the training





## Learning objectives

- Understand the components and operations of an Outsourcing Framework based on the principles of ISO 37500
- Gain a comprehensive understanding of the complete procurement lifecycle involved in Outsourcing Management
- Master the concepts, approaches, standards, methods and techniques used to effectively manage an outsourcing project, transition and supplier(s) throughout the procurement lifecycle
- Be able to Interpret the recommendations of ISO 37500 in the specific context of an organization
- Develop the expertise to support an organization to effectively plan, implement, manage, monitor and maintain an Outsourcing Framework
- Master the expertise to advise an organization on outsourcing and supplier management best practices

## Examination

Duration: 2 hours

The “PECB Certified Outsourcing Manager” exam fully meets the requirements of the PECB Examination and Certification Programme (ECP). The exam covers the following competency domains:

**Domain 1** | Fundamental principles and concepts in Outsourcing Management

**Domain 2** | Outsourcing best practices based on industry standards

**Domain 3** | Designing and developing an outsourcing governance framework

**Domain 4** | Procurement lifecycle for Outsourcing (initiation to termination)

For more information about exam details, please visit [Examination Rules and Policies](#).



## Certification

After successfully completing the exam, you can apply for the credentials shown on the table below. You will receive a certificate once you comply with all the requirements related to the selected credential.

For more information about ISO 37500 Outsourcing Manager certifications and the PECB certification process, please refer to the [Certification Rules and Policies](#).

Credential	Exam	Professional experience	Outsourcing project experience	Other requirements
<b>PECB Certified Provisional Outsourcing Manager</b>	PECB Certified Outsourcing Manager exam or equivalent	None	None	Signing the PECB Code of Ethics
<b>PECB Certified Outsourcing Manager</b>	PECB Certified Outsourcing Manager exam or equivalent	<b>Two years:</b> One year of work experience in Outsourcing Management	Outsourcing Management activities: a total of 200 hours	Signing the PECB Code of Ethics

## General information

- Certification fees are included on the exam price
- Training material containing over 350 pages of information and practical examples will be distributed
- A participation certificate of 21 CPD (Continuing Professional Development) credits will be issued
- In case of exam failure, you can retake the exam within 12 months for free